



STATEMENT OF COMMITMENT

Providing Goods and Services to People with Disabilities

Advanced Business Interiors (ABI) is committed to providing a barrier-free environment for our clients/ customers, employees, job applicants, suppliers, visitors, and any other stakeholder who access our information or use our services. As an organization we respect and uphold the requirements set forth under the Accessibility for Ontarians with Disabilities Act (2005), Customer Service Standard and the Integrated Accessibility Standards Regulations (Information and Communications, Employment, Transportation and for the Built Environment).

Approximately 1.8 million Ontarians live with a disability and as the population grows older this number will increase. Our organization has a responsibility for ensuring a safe, dignified, and welcoming environment for everyone. We are committed to ensuring our organization's compliance with accessibility legislation by incorporating policies, procedures, programs and training into our daily activities.

This will include (but is not limited to):

- Upholding all legislation regarding the Human Rights Code and the Accessibility for Ontarians with Disabilities Act, 2005 and reviewing all policies and practices on a regular basis
- Providing appropriate training to employees related to the Customer Service and Integrated Accessibility Standards (Information and Communications, Employment, Transportation and the Built Environment)
- Providing accessible recruitment and selection practices
- Developing emergency response plans and individual workplace accommodation plans for employees with disabilities.
- Providing accessible communication supports and information formats (both digital and non digital) upon request
- Using appropriate communication methods with people with various forms of disabilities
- Allowing assistive devices, mobility aids, service animals and support persons

For more information on this Statement of Commitment please contact:

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Bill Toutant, President

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Date